

TITLE: Achieving Business Excellence through the BE Framework

SYNOPSIS: The Business Excellence Framework/BE Niche Standards Framework provides organizations with a structured and systemic framework for organization development and equips organizations with a tool for assessing its current state and identifies areas for improvement. It is modeled after the Malcolm Baldrige award in the United States and is a proven tool for organizational improvement and development. This workshop will equip participants with an approach towards assessing and as well as identifying gaps and identify policies and best practices to move the organization towards excellence.

DURATION: Two Days

TARGET AUDIENCE: Senior Management, Managers and Executives, Supervisors

PROGRAM OBJECTIVES:

- To understand the requirements of the BE criteria/BE Niche Standards from an assessor's perspective
- To share best practices adopted by BE organizations and other world-class organizations
- To guide and provide practical tips in writing the BE report/BE Niche Standards for maximum impact
- Identify performance gaps and action steps to address the performance gaps.

PROGRAM CONTENTS:

- Overview of the BE Framework/BE Niche Standards
- Comparison of BE Framework and BE Niche Standards
- Review of Criteria 1-7
- Identifying Performance Gaps
- Sharing of Best Practices for Organizational Improvement
- Guidelines for Site Visit and Report Writing